



Bijlage 11 garantie voorwaarden

Category	Item	Warranty Period	Warranty Coverage Description
eMoped Body Parts	Handlebar, kickstand	12 months	Welding, faulty soldering, and fracture
	Frame	24 months	
	Rear shock absorber, swingarm (rear), rear brake handle assembly, front wheel hub, front fork assembly, seat cushion assembly, left footrest, right footrest, handlebar grips, rear hook, crank, sprocket, flywheel	12 months	Quality problems caused due to poor manufacturing, natural deformation and fracture
	Front disc brake components, drum brakes, brake discs	12 months	Product performance failure or quality issue that cannot be addressed by repair
	Electroplated components, rear armrest	12 months	
Electrical Components	Lithium-ion battery charger	12 months	Product performance failure or quality issue that cannot be addressed by repair
	Motor controller, dashboard assembly, steering assembly, horn, kickstand switch, converter, main switch controls, USB charging port, headlight assembly, taillight assembly, electronic handlebar lock, main wiring harness, status light assembly	24 months	
	ECU assembly	24 months	Product performance failure or quality issue that cannot be addressed by repair (Does not include the loss of built-in SIM card information in the ECU or the failure of smart service functions due to non-renewal).
Motor	Hub motor assembly	24 months	Burnt coil, lack of phase, demagnetization, short circuit, open circuit, abnormal noise, lack of power, short mileage, damage to the wheel due to material reasons, deformation, fracture, etc.
Battery	Lithium-ion battery	12 months	The battery is used after charging in the specified conditions (the rechargeable temperature range of the battery is 32-95°F(0-35°C), the operating environment temperature range of the battery is 14-113°F(-10-45°C). In low temperature conditions, the battery capacity will experience different degrees of decline. The specific reference level is: 70% of available capacity at 14°F(-10°C), 85% at 32°F(0°C), and 100% at 77°F(25°C). Other non-external causes might be abnormal voltage, unable to charge, less than 70% of the capacity detected by the discharge meter, etc., will be covered by third-party service provider(s)
Others	Tire inflator nozzles, brake shoes, reflectors, nameplates, hub motor covers, screws, nuts, related parts, decorative parts, brackets, black plastic parts, fuses, chain, tubeless tire, rear-view mirrors, wearable parts, advertisement and promotion, gifts items and other related spare parts not included in the above item categories	Not covered under warranty	Normal wear and tear, painted parts